

## **COVID-19 NOTICE to PATIENTS**

Greenway Dental is committed to providing a safe and comfortable environment for our patients and staff. We ask all of our patients to be open and honest about their current health status. Please, if you do not feel well, contact our front desk staff via phone and they will reschedule your appointment to a later date.

### **What to expect at your dental visit during COVID-19**

#### **Before your appointment:**

To minimize time spent in the lobby, we are asking all patients to fill out new patient paperwork BEFORE your appointment. Forms will be emailed to you and can be filled out and submitted electronically.

If you have a thermometer, please take your temperature before your appointment. If you have a temperature of **99.7** or higher, we cannot see you and you will need to reschedule your appointment.

#### **Arriving for your appointment:**

We ask that only patients enter the office, except for parents accompanying children or those needing assistance. Visitors will not be allowed to wait in the lobby.

All patients and visitors must be wearing a face mask, scarf or bandana to enter the office. If you do not have a face mask, please let the front desk staff know before your appointment.

Upon entering, please immediately proceed to the hand sanitizing station.

All patients and visitors will have their temperature taken at the front desk. If you have a temperature of **99.7** or higher, we cannot see you and you will need to reschedule your appointment.

#### **What Greenway Dental is doing:**

Plexiglass sanitary barriers have been placed at the front desk and in the checkout area.

Providers will be wearing N95 masks in clinical spaces, and face shields when necessary.

Our waiting area has been rearranged for 6 foot spacing between chairs.

All hard surfaces in the waiting area are being sanitized on an hourly basis with the same virus-killing solutions we use in the clinic.

HEPA/UV Air purifiers have been placed in the waiting area and in each of the operatories.

Appointment times are being staggered to limit overlap of patients checking in and out.

All staff temperatures are being monitored daily and staff have been instructed to stay home and avoid patient contact if they do not feel well.

**We understand that this is a difficult time for everyone and are thankful for your cooperation to ensure we collectively make every effort to slow the spread of the COVID-19 virus.**